



POCKET NO: 205850US2

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

REPLY APPLICATION OF

TETSURO MOTOYAMA, ET AL.

SERIAL NO: 09/975,938

FILED: OCTOBER 15, 2001

FOR: METHOD AND SYSTEM OF  
REMOTE MONITORING AND SUPPORT  
OF DEVICES, INCLUDING HANDLING  
EMAIL MESSAGES HAVING MESSAGE  
TYPES SPECIFIED WITHIN THE E-MAIL  
MESSAGE

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: EXAMINER: ENGLAND, DAVID E

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: GROUP ART UNIT: 2143

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REQUEST FOR RECONSIDERATION UNDER 37 C.F.R. § 1.116

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated August 9, 2006, Applicants request  
reconsideration of the above-identified application.

**Remarks** begin on page 2 of this paper.